

THE BANK OF NOVA SCOTIA ANTIGUA

MEDIA RELEASE

Tuesday, April 7, 2020

We're taking important steps to help you stay safe: changes to available locations and reduced banking days and hours.

As we continue to monitor the Covid-19 situation closely, are taking important steps to keep customers and employees safe. The following changes have been implemented to our branch operations, effective April 9, 2020:

High Street Branch

- Open on April 9, 2020 8am -12pm
- From April 15, 2020 - Open on Wednesdays and Fridays 8am -12pm

Woods Centre Branch

- Closed until further notice

Limiting persons in the banking hall.

As we observe the basics of social distancing, it is important to limit the number of persons in the banking hall at any point in time. You will also be asked to sit/stand in a way that ensures there is sufficient space between yourself and those next to you. We kindly ask for your patience and understanding in facilitating these measures.

Bank with us remotely.

There are a variety of flexible ways to connect with us to ensure your banking needs are met safely. We encourage our customers to transact with us, continuing to complete many of their everyday banking needs remotely, 24 hours a day, through:

- Scotia OnLine Banking
- Calling us at (268) 480-1500
- The Scotia Caribbean mobile banking app, available on the App Store or Google Play
- Automated Banking Machines

Let us help guide you.

You may have questions about your accounts and financial situation. Please know that our team of advisors is available to help guide you and your family through these turbulent times. Your financial well-being matters to us. At times like these, a single conversation can make a big difference. You can reach out to us via (268) 480-1500 where our agents are available 24 hours a day.

Please stay tuned to our website: ag.scotiabank.com for official updates. There is also a dedicated page on the site to help keep you up to date on the steps taken by the bank to support and protect you. The page: <https://ag.scotiabank.com/about-scotiabank/media-centre/coronavirus-covid-19.html> has info related to branch updates, customer assistance programme and digital banking.

About Scotiabank

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